

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 16<sup>th</sup> day of March 2018**

**In C. G. No: 256/ 2017-18/Kadapa Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Sri. Pere Naik,  
10-4-234,  
Prasanthi Nagar,  
Pulivendula,  
Kadapa-Dist

Complainant

**AND**

1. Assistant Engineer/O/Pulivendula Rural
2. Assistant Divisional Engineer/O/Pulivendula
3. Divisional Engineer/O/Pulivendula

Respondents

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**ORDER**

1. Sri. Pere Naik resident of D.No.10-4-234 Prasanthi Nagar Pulivendula presented a complaint before this Forum on 13.12.2017 during the Vidhyut Adalat held at Pulivendula. The Complainant in his complaint has informed that on the advice of the department officials he has paid an amount of Rs.10,325/- each for two AGL service connections bearing No's 2511309000159 and 2511309000160 on 16.05.2016 in the names of B. Krishna Bai and B. Ram Naik. But the Respondents have not yet provided the additional transformer in spite of their paying the requisite development charges, security deposit for additional load of 10 HP each on both the AGL service connections. Finally the complainant has prayed to do justice.
2. The Respondent No.1 in his written submission has elucidated that an estimate has been got sanctioned vide WBS NO. E-2017-06-05-11-02-028 on 02.01.18 and the 25 KVA DTR was drawn on 29.01.2018 of SSE made bearing S.No.22437 and the same was erected as per the requirement of the complainant and thus resolved the grievance.

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06  
JESPATCHED  
DATE 2/3/18

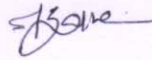
3. During the teleconversation with the complainant on 15.02.2018 at 10.30 A.M by the Secretary Forum, the complainant has expressed his happiness in providing additional DTR of 25 KVA and conveyed his satisfaction.
4. Since the grievance of the complainant has been resolved by the Respondents by providing additional DTR, the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 16<sup>th</sup> day of March 2018.

Sd/- <b>Member (Finance)</b>	Sd/- <b>Member (Technical)</b>	Sd/- <b>Independent Member</b>	Sd/- <b>Chairperson</b>
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**Forwarded By Orders**



**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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